



WOOD ASSOCIATES CORPORATION SIGNS AGREEMENT WITH AVAYA, INC.

(September 19, 2002) – Wood Associates Corporation, providing Best-In-Class Strategic Solutions for developing “World Class” contact centers, is pleased to announce a newly executed Service Delivery Partnership with Avaya, Inc.

Wood Associates has brought together an elite force of professionals that will help your business succeed. Utilizing a “best-in-class” scorecard approach, our staff of seasoned professionals will improve your customer Relationship Management strategy.

Building our customer relationships with trust, talent, and teamwork, Wood Associates come to you at *very competitive rates!*