



LAURA JENEY JOINS WOOD ASSOCIATES CORPORATION

(April 1, 2004) – Effective January 1, 2004, Laura Jeney (Azevedo) has joined Wood Associates Corporation as Managing Director, Contact Center Solutions. Recently with Avaya, Inc. and a phenomenal career spinning-off two companies (Lucent Technologies and Avaya, Inc.) from parent AT&T, Laura brings a passion for call centers to her new role at Wood Associates.

Laura will be the primary liaison working with Avaya, Inc. developing both vendor and customer relationships while continuing to work with clients on improving performance both from a business and technological perspective.

Welcome, Laura!